

Blommer **CHOCOLATE COMPANY**
Chicago, IL • East Greenville, PA • Union City, CA • Campbellford, ON

March 26, 2020

Dear Valued Customer,

Re: COVID-19 Response and Business Continuity Letter

Thank you for the opportunity to serve you during this difficult time. We hope that you and your colleagues are doing well.

I am writing at this time to advise you that Blommer's plants and warehouses continue to be open and operational. As we have previously reported during the past weeks, we have instituted increased safety, sanitation, access and other precautionary measures in response to COVID-19. Despite the ever-changing environment, our employees have remained focused and our production and supply is steady.

Our North America production is spread across four (4) plants which are located in Campbellford, Ontario; Chicago, Illinois; East Greenville, Pennsylvania, and Union City, California. For additional business continuity, our warehouses are maintained separately from our production sites which further insulate us from an impact to any individual site. Additionally, we have updated our policies and procedures to address the risks associated with COVID-19 and have provided training to our employees accordingly. This will enable us to respond quickly and effectively to address any issues that may arise.

With regards to our supply chain, we maintain direct and constant communication with our vendors and suppliers, and in many cases have increased inventory levels to ensure that we are sufficiently supported to keep up with our production and supply to you.

Again, these are challenging and dynamic times, but I wanted you to know that Blommer Chocolate Company is here to support you and will continue to do everything we can to ensure smooth business operations for you to serve your customers.

If you have any questions or need additional information or support, please reach out to us at any time.

BLOMMER CHOCOLATE COMPANY



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